

crest+

CRISIS RELIEF SERVICES & TRAINING

Bringing God's love to the poor & needy in crisis

A Place to Call Home

IMPACT 

20th ANNIVERSARY

OUR MILESTONES, STORIES & THANKSGIVING



+ CONTENT

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+ OUR JOURNEY



Goma refugee camp, eastern Zaire (now Congo), 1994

+ In 1995, during the height of the Rwanda crisis, 2 American doctors, Drs. Mark and Betsy Neuenschwander of the International Health Services Foundation received a vision from God to raise up disaster relief teams across the world. They visited Malaysia and conducted 3 consecutive Disaster Relief Schools (DRS) in 1995, 1996 and 1997. From these training schools, a group of graduates received God's call to establish a disaster relief organization in Asia.

**On 3rd December 1998,
 CREST was birthed in Malaysia.**

+ Now, CREST serves in countries across Asia and takes on the mantle to train more relief volunteers in Malaysia and beyond. CREST has also moved beyond mere active emergency response into rehabilitation and reconstruction with the ultimate goal of impacting communities into self dignity and reliance.



+ Crisis Relief Services & Training Berhad Is A Non-profit And Faith-based Organization

+ VISION

To be agents of change, building bridges to fragmented communities affected by humanitarian disasters.

+ MISSION

Compassion for the poor, wounded and fragmented. Rebuilding of ruined cities. Economic recovery through micro-enterprises. Sustainable programs with livelihood projects. Transformation for former desolated communes.

+ FUNDING

CREST is a non-profit organization where funds for operations and projects come entirely from the contribution of individuals and organizations. Our funds are managed in the account of Crisis Relief Services & Training Berhad, a company limited by guarantee and constituted under the Malaysian Companies Act 1965. All donations to CREST are duly receipted and accounted. Our accounts are audited annually and open for inspection.



DIRECTOR
 Reverend Dr Ng Swee Ming



DIRECTOR
 Dr Yoong Sao Chin



EXECUTIVE DIRECTOR
 Mr Cheong Chee Keen

- LEGAL ADVISOR** | Allan Chan Meng Wai
- LEGAL ADVISOR** | Gan Yu Ru
- ADVISOR** | Lana Wong
- FIELD COORDINATOR** | Edward Tan
- ACCOUNT & ADMIN** | Janny Ng



20
 YEARS

20
 COUNTRIES

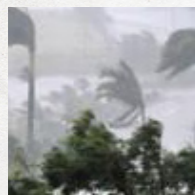
163
 MISSION TRIPS

1026
 VOLUNTEERS

+ WHERE WE HAVE SERVED

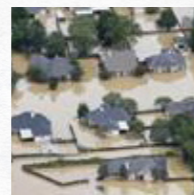
+ Since its establishment in 1998, CREST has trained and sent volunteers from all walks of life to 20 countries to provide humanitarian assistance in the form of medical aid, food, water, clothing and shelter to victims of natural disasters and crisis situations. Working with partners who share the same vision, many unreached groups who often do not receive mainline media coverage have been helped.

+ CYCLONE HURRICANE TYPHOON



Honduras	1999
Bangladesh	2007
Myanmar	2008
Taiwan	2009
Philippines	2009 , 2014
Solomon Islands	2013

+ FLOOD AND LANDSLIDE



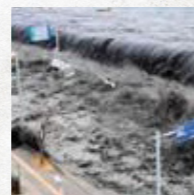
Bangladesh	2000 , 2007
Cambodia	2000 , 2003
Pakistan	2003 , 2010
Malaysia	2007 , 2014
Philippines	2007
Sri Lanka	2017
Laos	2018

+ EARTHQUAKE



Taiwan	1999
Turkey	1999
India	2001
Iran	2004
Indonesia	2005 , 2018
Pakistan	2005
China	2008 , 2013
Nepal	2015

+ TSUNAMI



Indonesia	2004 , 2018
Malaysia	2004
Thailand	2004
Sri Lanka	2004
Japan	2011

+ REFUGEE IDP



Myanmar Thai Border	1998 , 2004
Kosovo	1999
Pakistan	2001 , 2009
Afghanistan	2002

+ EPIDEMIC



Bukit Pelanduk	1999
Sri Lanka	2017

+ MIGRANT WORKERS



Bangladeshis	2007
Indians	2008

+ AWARDED IN 2018



THE BRANDLAUREATE CSR BRAND LEADERSHIP AWARDS

VOLUNTEERISM AND HUMANITARIAN AID

+ EXECUTIVE DIRECTOR MESSAGE



+ I'm so grateful that CREST is celebrating its 20th anniversary this year. Without God's wisdom, guidance, provision and your continued prayers and support, CREST would not have gone this far.

CREST is an inspiration from God. This unique Ministry was spearheaded by our founding members who, with simple faith, obeyed the voice of God and stepped into the unknown. With that, the first generation of directors and staff courageously laid its foundation. To these pioneers, I would like to thank you for your services, your sacrifices were not in vain for your rewards are in heaven.

In May 2016, I was challenged to take over the leadership of CREST and I asked God for three confirmations. In such an important decision in my life, never go without His word. I remembered that in Exodus 33:15, Moses said to God, "If your Presence does not go with us, do not send us up from here." Like Moses, I made the same prayer. God answered my prayer by fulfilling the three confirmations. With that, I accepted the challenge and began a new journey in CREST with Him.

CREST has been progressing in strengthening our internal processes and building relationships with local and overseas donors - from accounts to operations, and from training to growing collaborations with donors, churches, partners and the community. Someone once shared with me a statement "We are using 80's solutions to solve today's and future problems." Yes, it is foolish enough if CREST remains in the 70's.

Hence, in our bid to remodel our work, we plan to achieve our goals in the next 5 years. CREST would like to present '3Rs' with you. The first 'R' is Recognition. CREST is not just a charity organisation but a professional organisation that brings IMPACT to the areas affected by crisis.

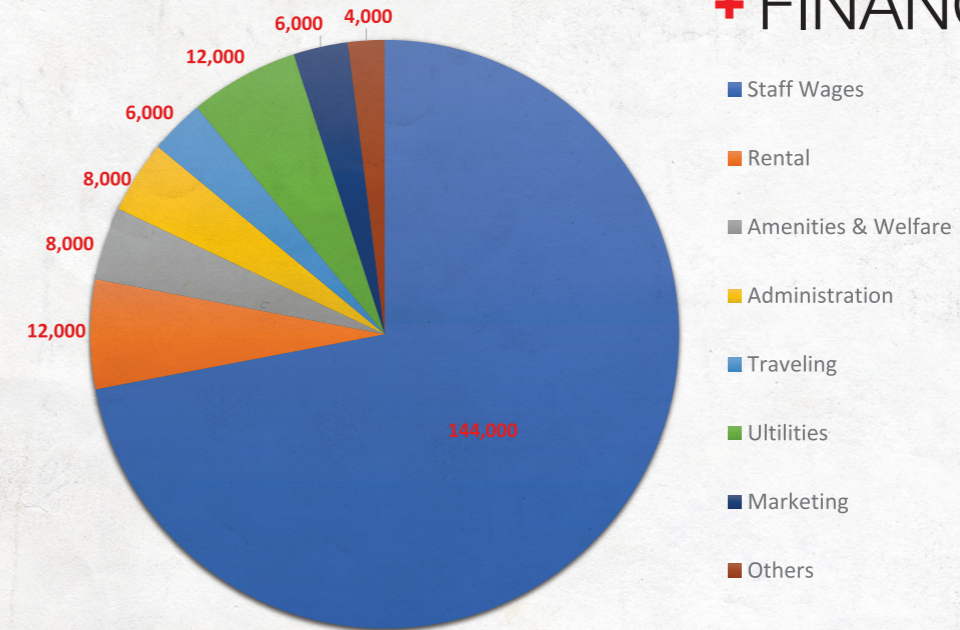
The second 'R' is Related. Our works are related to you. We want to achieve our projects with your support, witness and tangible results in bringing hope and love to others in action.

The third 'R' is Response. We want to partner with you. Besides responding with cash donations, we want response in action so come volunteer, come for our training so that you will be equipped to join us in going out to the mission field.

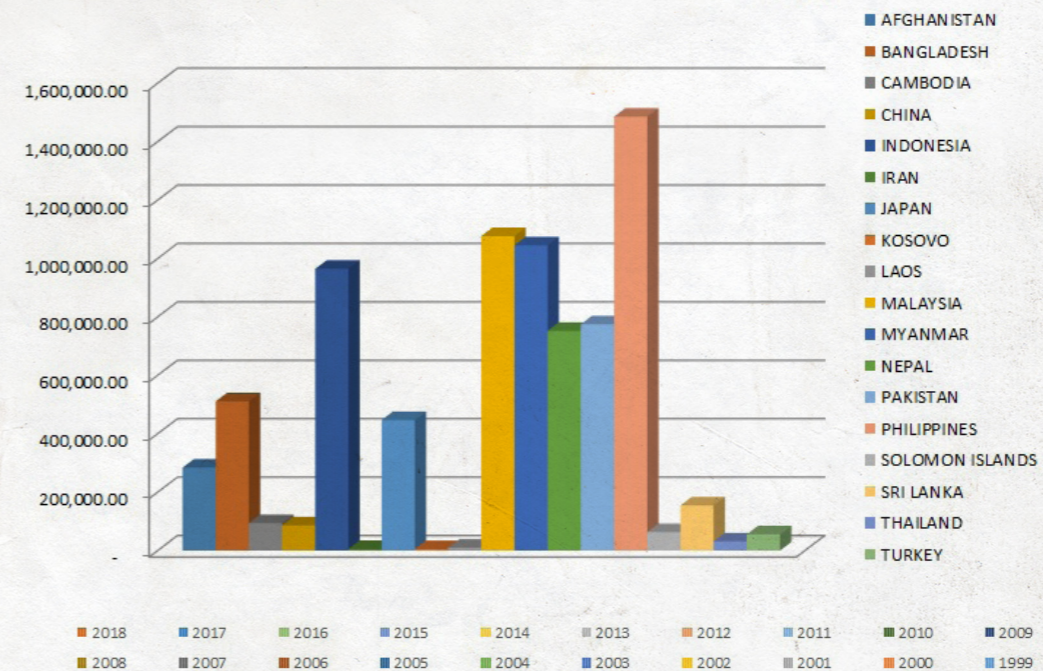
As you can see, no numbers were mentioned in these goals. After all, CREST is a small non-governmental organisation (NGO) and at this moment, we are not able to do great things, but we can do small things with great love. Continue to pray with us and may God provide and lead us to greater heights.

In Him We Serve,
CHEONG CHEE KEEN, Executive Director

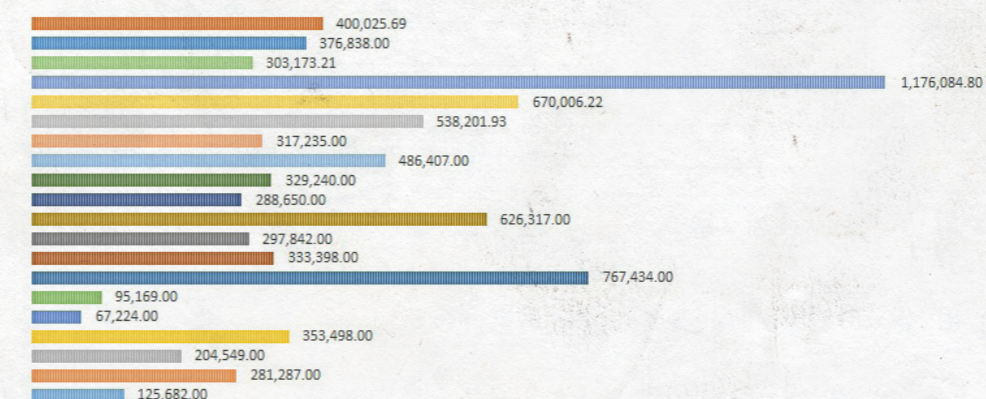
+ FINANCIAL REPORT



**Annual Budget 2020
 General Expenses
 Total RM 200,000.00**



**Project Expenses
 1999 - 2018 (By Country)
 Total RM 8,038,261.85**



**Project Expenses
 1999 - 2018 (By Year)
 Total RM 8,038,261.85**

+ OUR WORKS

+ EMERGENCY RESPONSE

An intervention aimed at meeting the immediate needs of the victims following a disastrous event.



+ Medical

In 2014, CREST setup a medical team at Eastern Visayas State University on the 4th day after A Category 5 Super Typhoon - Haiyan demolished the city of Tacloban.



+ RELIEF

The provision of essential, appropriate and timely humanitarian assistance to those affected by disasters.

+ Food

During the 2014 Malaysia East Coast Flood, CREST partnered with World Vision Malaysia to distribute food items to 800 households at Kampung Gunchil, Kuala Krai, Kelantan.



+ Water

Together with local partner MDS, CREST installed 10 sets of Reverse Osmosis water filter system for those affected by the 2018 Lombok Earthquake.



+ Shelter

On 28 September 2018, Palu experienced a 7.5 magnitude earthquake followed by a tsunami and an extensive liquefaction. CREST and its local partner supported the relief effort by building 390 transitional shelters in Palu, Indonesia.



+ REBUILDING & DEVELOPMENT

The longest phase in the disaster life cycle. In line with the United Nations Sustainable Development Goals, the aim of this phase is to empower the local leader and promote local ownership through livelihood projects.

+ Agriculture

In 2014, East Coast Flood in Malaysia damaged US\$560 million in property. To support the chili farmers, CREST initiated a community project in Kuala Lipis with RM3,270 as a startup cost. A year later, the community project successfully grew an average of 900 kilograms of chilis per harvest (harvest in every two days).



+ Livestock

The 2018 Laos dam collapse disaster made 15 villages a ground zero site within an hour. To date, CREST has distributed 4,000 live chickens to 396 families in 3 of the villages over a year. The chickens can breed up to 3 generations.



+ Transport

Pedicab is one of the main transport tools in Tacloban City, Philippines. Under a lease-to-own pedicab project, CREST supported 10 families with a means to earn a living. To date, 7 families have completed the loan period. One of our beneficiaries completed 3 loan cycles, and now runs a small-scale pedicab business.



+ TRAINING

We conduct disaster preparedness, response and skillset trainings for individuals, communities, corporates and churches. Our training curriculum is designed to be 50% classroom and 50% practical based. Some of our technical workshops are in collaboration with international organisations and recognised by international institution or association.



+ Core Modules

- Disaster Preparedness
- Disaster Response
- Disaster Management

+ Elective Modules

- Basic Life Support
- Basic Water Surface Rescue & Boat Handling
- Basic Wilderness Survival, Search & Rescue
- Basic Urban Search & Rescue
- Psychological First Aid for Children & Adult
- Communication & Map Reading
- Rope Rescue
- Drinking Water in Emergency
- Post-Traumatic Stress Disorder
- Cleaning & Mud Out

+ VOLUNTEER TESTIMONY

+ Disaster relief missions - Journey of unlearn and relearn by Cecilia Su



Disaster response should not stop at emergency rescue

Post-disaster activities such as reconstruction, livelihood planning, education and preparedness are equally important.

Rescue operations and aid distribution receives the most media coverage resulting in aid agencies flooding in to gain media exposure. But when there is no longer news coverage, they leave.

The other reason aid agencies are unable to support long term recovery is financial constraints. I truly feel that CREST has done a great job all these years with consistency and persistence. Their strong beliefs and values has supported them to contribute unselfishly in their work despite the challenges they face.

Disaster response must begin with the local community

No matter how great the idea is, it must fit local customs and beliefs. Working with the local government authorities brings credibility and accountability. Partnering with local skilled workers make resources more accessible and create employment and boost the economy. Listening to the beneficiaries for what they need instead of relying on our own perceptions prevents duplication of services and wastage of precious funds and resources. Projects are more sustainable when there is proper input and active participation from the beneficiaries themselves.



Laos. With Jennifer Lee, Dr Yoong and Edward Tan.

+ In 2015, I attended the IDRN (International Disaster Response Network) workshop conducted by CREST and was initiated into the world of disaster response. I realized then that I had misconceptions, limited knowledge and lack of preparation for disasters. This motivated me to go further into the area of disaster awareness and response. I was hungry to explore deeper and hope to enhance my skills. In the next 2 years, I enrolled in the Basic Disaster Response (BDR) Camp and Wilderness Survival Search and Rescue (WSSAR) Camp with the goal of being better equipped.

Knowledge without action is useless. In January 2019, I embarked on my very first disaster relief assignment to Laos. In July 2018, a hydroelectric dam located in Attapeu province collapsed creating a flash flood which destroyed villages located downstream and causing thousands of people to lose their homes and means of livelihood. Our mission was to distribute 1,560 live chicken stock and feed to villagers for income generation. This was followed very quickly by a trip to Palu, Indonesia to inspect the 390 units of transitional houses that were under construction and to explore livelihood projects for the community affected by the earthquake.

Despite the knowledge obtained in the past few years, I still have misconceptions. I would like to document my learning as a personal reminder for the future.

+ VOLUNTEER TESTIMONY

With gratitude

It is impossible to put in writing all that I have experienced in this journey. I am truly blessed to share this awesome and fruitful journey with wonderful people like Dr Yoong, Jennifer Lee, Edward Tan and CK. I look forward to more opportunities to serve people in need and to learn and grow in this aspect of humanitarian work. Thank you, CREST, for giving me this opportunity to experience and share this journey of unlearn and relearn.



Laos. Distribution of live chicken stock and feed for income generation.

Disaster funding must also support the aid agencies

Donors would generally want to see that every single cent reaches the hands of the beneficiaries.

In reality, specialized skillsets and knowledge is essential for the management and execution of projects to ensure success.

Such management costs should be part of the funding as this will retain talented and passionate specialists to continue their service in managing the projects effectively and with accountability.



Palu. Completed transitional housing. The government will construct permanent homes adjoining these structures which can then be converted into a kitchen or storeroom.



Palu. With Jennifer Lee, CK, local partners and beneficiaries.

+ VOLUNTEER TESTIMONY

+ HOPE AMIDST THE RUBBLE - My Experience as CREST Volunteer to NEPAL (2015) and LOMBOK (2018) by Chan Wai Hong



Nepal: Every village we visited in these remote areas was filled with collapsed houses, debris, and huts with temporary shelters; even the schools were just tarpaulin covered structures. There was a huge effort to get the children back into school in a safe and secure environment in order to give them a sense of normalcy. It was also necessary to protect them from child trafficking, which is common after a disaster.

+ "Going to Nepal for earthquake relief? But you just went for East Coast flood relief few months ago. At least the chances of the flood happening again in the same place is very remote, but the after-shock of an earthquake can be more destructive and dangerous than the original!", my wife screamed as I told her about my plan to join CREST Malaysia for the relief work in Nepal following the devastating earthquake in April 2015 which had killed almost 9000 people. After much prayers and discussions, I stepped out on my first earthquake relief work joining CK and 4 other trained CREST volunteers from China in June 2015 for a 9-day mission.

I had thought that the training and pre-trip briefings would have prepared me mentally for "ground zero". Yet on arrival 2 months after the incident, it was heart-breaking to observe the devastation and the affected communities. I am thankful that I had learned through the training to quickly adjust my emotions and was able to carry out the tasks to fulfil the mission.

On our first day of operations, we rode for 4 to 5 hours in a truck over bumpy roads, then hiked up to a village named Gimdi located at 1075m above sea level and set up our basecamp. We distributed medicine and nutritional supplements, conducted tests at water sources and made assessments for nutritional and livelihood projects.

In the following days, we visited several areas surrounding Kathmandu driving for 4 to 8 hours due to the poor road conditions. As these remote areas had received the least attention, our local partners advised us to give higher priority to them.

It was truly a humbling experience. Some of the local volunteers from NEMUN, the local partner, had suffered immense loss of their homes, belongings, jobs and even loved ones. Yet despite their personal losses, they had continued to deliver hope and aid with warm compassion in the love of Christ to those in desperate need. God's love to humankind truly results in incredible strength, humility and encouragement.



Nepal: The children taught us one of their favourite games, "Run Mountain Run". I was truly astonished by their resilience, as the children from different schools were radiant and full of joy when participating in the activities conducted as part of post disaster psychosocial support.

+ VOLUNTEER TESTIMONY



Nepal: I asked a school teacher where she lived. She pointed at the top of a mountain far away. I estimated that it would take them at least 3 hours to hike to our base, but she said it took her and the primary school children only about an hour.

Fast forward to 2018. A destructive earthquake struck Northern Lombok claiming more than 500 lives, displacing half a million people, and destroying 80% of the structures. CREST initiated a relief response to assemble and install RO water filtration systems and to provide post disaster psychosocial support to the children.

Due to the hundreds of powerful aftershocks, hundreds of thousands of homeless survivors chose to camp out in open fields. One afternoon while assembling the RO water system at our base, we felt a sudden tremor and heard the villagers shouting "Gempa!" Immediately, we ran out with them. Thank God it was a very mild one that lasted for just a few seconds. Such terrifying moments allowed me to empathize with the villagers the horror and trauma they had been going through. For the past few weeks, the children did not go to school and the adults did not go to work simply because of the uncertainty if they will ever see each other again. Psychosocial support is essential for the children as well as the adults.

Both trips had opened my eyes to see strength and resilience in the survivors. I watched as schoolchildren play and forget their trauma and I was filled with joy. I stood beside grandfathers and grandmothers as they watched temporary homes being constructed on the land they have called home for generations. I watched entrepreneurs rebuild their businesses next to destroyed storefronts. I felt the unwavering love the people have for their community. Often, we hear people say, "I am not equipped for disaster relief," or "I don't have the expertise or specific skills to help." If you are one of these people, I would encourage you to enrol in the Basic Disaster Response (BDR) Camp or IDRN workshops conducted by CREST to get prepared and get trained. I believe one of the most powerful gestures any person can make during crises like these is to step into the survivors' world and stand beside them to encourage them to see hope in the midst of rubble.

Another lesson learned is the importance of listening. By lending an attentive ear to the survivors I also receive wisdom and knowledge in their words. The local people are the experts in understanding their community and their environment. CREST has been exceptional in collaborating with local partners to provide aid and to implement recovery programs effectively based on the key social and cultural information provided by them. May God continue to bless and use CREST to bring His grace and mercy to those in crisis.



Lombok: Assembling the RO water filter system under the semi rubbles that served as base camp.

+ VOLUNTEER TESTIMONY

+ My Journey As A Volunteer In Disaster Response



Facilitator at IDRN 1100 Training, Bintulu

+ It all started in year 2011 when as a Bible Seminary student, I interviewed "Open Doors", a Christian NGO as part of a class assignment. Their leadership and discipleship training includes preparing for crisis and emergencies. That was the seeds of equipping people to be prepared for crises have been sown within me. If we believe what the Bible says is true, then we will expect disasters, wars, persecution, famines, earthquake, tsunami to happen and to expect these to occur more frequently and more intensely. We need to be prepared for such days to come. More so to bring God's love to the people especially when disaster strikes.

In May 2018 I attended my first training in disaster response conducted by CREST which comprised of IDRN 1100 and IDRN 1300 modules. I was accepted as an IDRN member in the same month. In June, I completed IDRN 1200 module. During these trainings, I asked myself how I can contribute to this ministry. My answer was – to answer the call to prepare and equip people for the biblical end times, by joining the ranks of Mandarin speaking trainers which is lacking and much in demand. As a trainer, theory without field experience will not do. And God opened up one opportunity after another for me to go on field trips all within a period of 6 months. During this time, I had the privilege to participate in 3 disaster response trips

with CREST, namely, to Attapeu, Laos in August 2018 and January 2019; to Palu, Central Sulawesi in 2019; and with MCRD to Kerala, India in October 2018. I had the opportunity to accumulate different field experiences and was able to see for myself the impact of earthquake, tsunami, flash floods and liquefaction. It was a remarkable experience to set foot on the scene of a disaster, right at ground zero, to experience it with my five senses and not merely rely on public media.

These trips have broadened my horizons in serving God from a different approach and to learn what humanitarian work is all about. I would like to share some of my observations and reflection here:

Disaster response is more than providing rescue, material and logistic assistance as what is usually highlighted by the media. It is also about restoring and building up the survivors' social and mental health. In Palu and Kulawi, I saw how the survivors regained their hope for a brighter future and a better neighborhood when CREST involved them in the construction of their own houses and their neighbors' by providing them with the materials and a project team to monitor it. By doing so, we not only divert their attention from post disaster trauma but empower and give hope. It is not merely saving lives but also restoring lives.

+ VOLUNTEER TESTIMONY

Journeying with a right attitude. Throughout the journey, I realized the importance of serving with the right attitude, to go with a servant's heart. Firstly, to put ourselves in their shoes, to think from their perspective and not merely completing a project or to do what is needed to be done. I was able to witness how "unnecessary" aids were distributed to the survivors which were not helpful to their current needs. In another instance, I saw rows and rows of transitional houses that were unoccupied, due to lack of understanding the survivors' needs. We need to be good stewards of the money donated, we need to be accountable on the usage of funds. Secondly, we are there to serve and give them back their dignity, not to help them because we are superior, thus we need to put away our high and mighty attitude when we work alongside the local partners and survivors. Thirdly, it is God's ministry and not ours. Crisis work tends to paint a heroic picture to people. Accreditation and compliments though well meant, may slowly create self-pride. When we are full

of pride, it will be difficult to work as a team and harder still to listen to people. Pride not only destroys our relationship with God but also the spirit of teamwork which is so essential in disaster work.

The importance of a Local Command Center (LCC). During these field trips, I saw the importance of having a local partner which is trained to function as a LCC. Having a trained local partner will make the work more efficient and eliminates potential danger during distribution of aid. This is where we can apply what we learned in IDRN 1100 and 1300. We need to expand IDRN training to ASEAN countries prone to disaster.

I am thankful to God for the opportunity to work with CREST as a volunteer. I truly appreciate the CREST team for their support and encouragement throughout this journey. From an IDRN participant to being an assistant trainer and facilitator within 9 months is truly by God's grace and mercy. All glory be to God.



Being trained in Wilderness Survival Search and Rescue (WSSAR), Sungei Congkak



+ THE YEARS CREST RESPONDED TO DISASTERS



Nias, Indonesia



Sichuan, China



Pakistan



Aceh, Indonesia



Pakistan



Bangladesh



Johor, Malaysia



Myanmar



Padang, Indonesia



Pakistan



Palu, Indonesia



Attapeu, Lao



Sri Lanka



Nepal



Kelantan, Malaysia



Philippines



Philippines



Japan



Lombok, Indonesia



Penang, Malaysia

+ WITH BEST COMPLIMENTS FROM



KLK

- PLANTATION
- OLEOCHEMICAL
- PROPERTY

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Artist's Impression



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+ WITH BEST COMPLIMENTS FROM

Congratulations!

Congratulations on the joyous occasion of the
**CRISIS RELIEF SERVICES &
TRAINING (CREST)**

**20TH
ANNIVERSARY**
To God Be The Glory



Methodist Crisis Relief & Development,
Chinese Annual Conference, The Methodist Church in Malaysia
Address: Tingkat 6, Wisma Methodist, Lorong Hang Jebat,
50150 Kuala Lumpur.
Tel: 03-2070 2501
FB: Methodist Crisis Relief & Development



+ WITH BEST COMPLIMENTS FROM



The Synod of the Diocese of West Malaysia
(Anglican Church)

DIOCESAN BISHOP

Rt. Rev. Datuk Ng Moon Hing

SUFFRAGAN BISHOPS

Rt. Rev. Dr. Jason Selvaraj

Rt. Rev. Dato' Charles Samuel

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Perlis, Kedah, Penang and Perak

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Kuala Lumpur, Pahang, Terengganu and Kelantan

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Selangor, Negeri Sembilan, Melaka and Johor

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(2011 - 2020)**

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+ WITH BEST COMPLIMENTS FROM

D6 FAMILY CONFERENCE

30 July - 1 August 2020
DUMC, Dream Centre
Petaling Jaya

Family Discipleship
a roadmap for family transformation

TRAC Board of Lay FAMILIARITIES AG ADO Marriage & Family Life Commission DUMC MBCE Education Board

About **D6**

D6 is a non-denominational family ministry movement connecting church and home to intentionally empower parents, homes, marriages, leaders, and churches to live out the story of Deuteronomy 6 and to pass on a spiritual legacy for future generations.

REGISTRATION (includes tea, lunch, & notes only)

Early Bird 1: RM150 (November 1 to December 31, 2019)
Early Bird 2: RM200 (January 1 to April 30, 2020)
Regular: RM250 (May 1 to June 30, 2020)
Online Registration: bit.ly/d6malaysia2020
Info: d6malaysia.com

schedule

30 July: 8 pm - 10 pm (check-in registration starts at 6pm)
31 July: 9 am - 6:30 pm
1 Aug: 9 am - 6:30 pm

ENGLISH WORKSHOPS

1. Preparing Your Church for Family Discipleship.

Step by step exploration on how to manage change in the church culture to grow towards a more family friendly culture for transformation of families.

2. Framing a Road-map for Family Discipleship

How to develop a framework for mapping family discipleship in the church using various strategies and resources

3. Developing a church-based ministry to families

Case study exploration of an example of how to minister to families in an urban church setting

4. Maximizing Faith Nurture of Teenagers

How can church and home partner in discipling teenagers in the face of influences of the digital culture

5. Maximizing Faith Nurture in the Transformative Years of Children

How can church and home partner in discipling children (1-12 years old) in building the foundations for lifelong discipleship

6. Role of Prayer in Family Transformation

Exploring the strategic importance of prayer for family life transformation and discipleship



DR. TIMOTHY PAUL JONES serves as the C. Edwin Gheens Professor of Christian Family Ministry and as associate vice president at The Southern Baptist Seminary, the flagship school of the Southern Baptist Convention and one of the largest seminaries in the world. Dr. Jones also serves as a pastor at the Midtown congregation of Sojourn Community Church in Louisville.



REV. MOSES TEY is with Chinese Ministries International of CRU and his calling and passion is equipping church leaders through biblical exploration of how God builds His church and the family. Moses' team serves in China (2.5 million live attendance), USA, and parts of SE Asia. Annually, he engages local church leadership in Malaysia in his course Theology of the Family in partnership with MBTS Centre for the Family.

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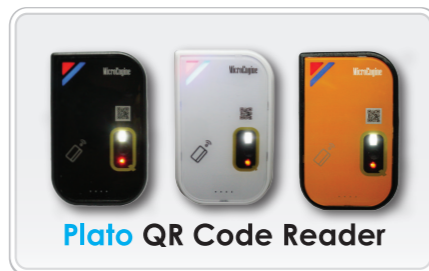
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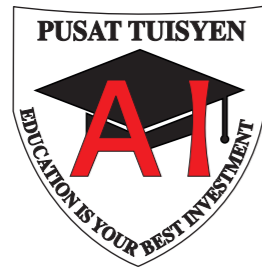
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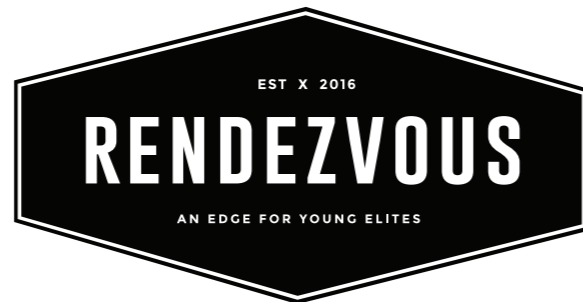
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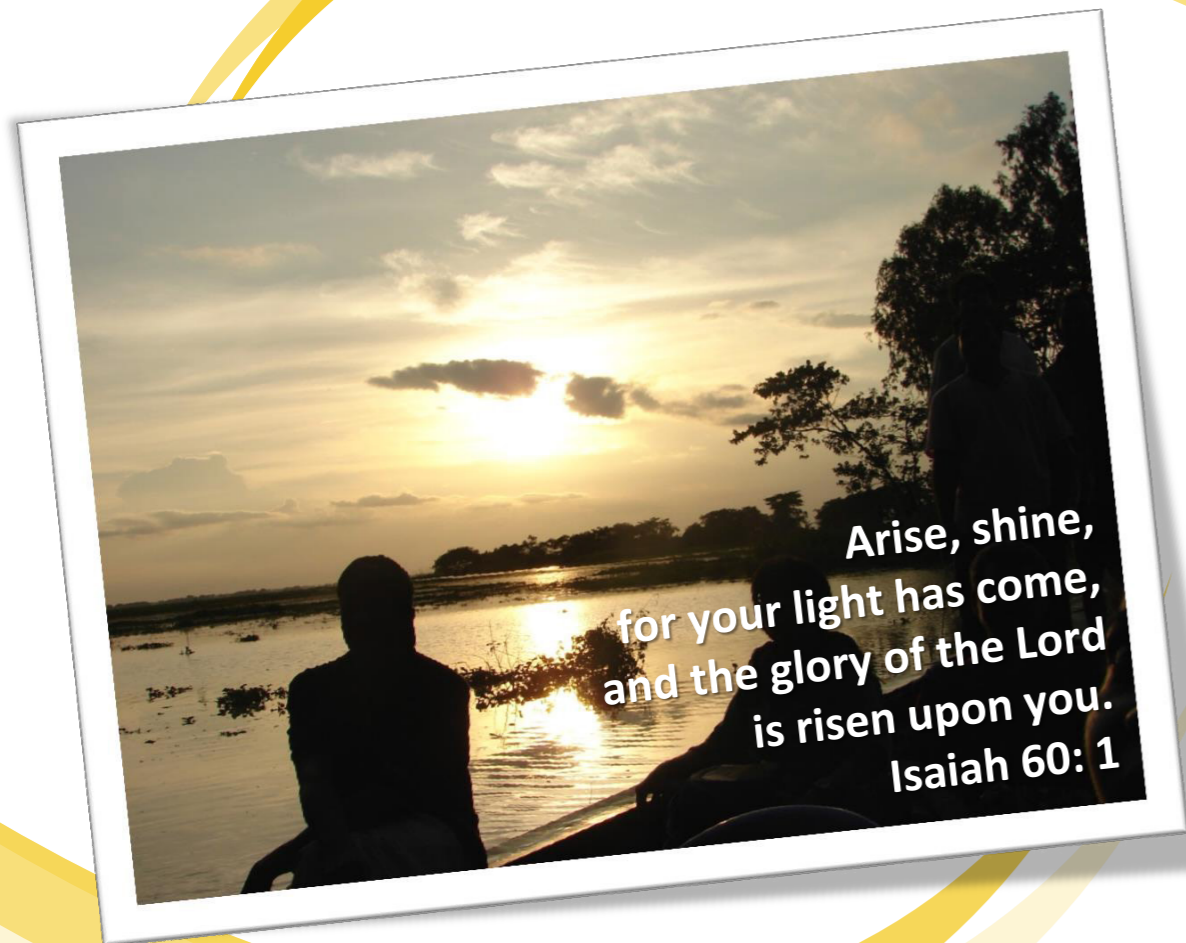
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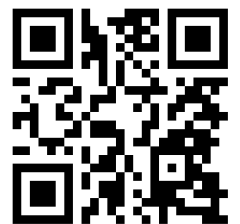
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